Appendix 4 - Fraud Referrals, Outcomes & Savings 2017/18

	2016/17	2017/18
Housing application fraud Referrals Positive outcomes Savings (£)	46 4 £207,000	21 (22) 5 £189,000
Blue badge Referrals Positive outcomes Savings	42 12 £6,400	25 15[1] £7,500
Fraud other Referrals Positive outcomes Savings	9 0 0	8 6 £70,328.21
No Recourse to Public Funds Referrals Positive outcomes Savings	2 0 0	2 1 £21,555.60
Education Referrals Positive outcomes Savings	5 0 0	1 0 0
Revenues/CT/CTRS Referrals Positive outcomes Savings	32 12 £59,567.95	28 10 £75,530.96
Internal Referrals Positive outcomes Savings	10 6 £150,266.55	10 5 £267,672.63
Right to Buy Referrals Positive outcomes Savings	26 2 £207,800	38 12 £1,258,800.00

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[1] Work undertaken by contractor commencing January 2018. 15 badges seized, 2 warning letters issued, 2 penalty charge notices issued, 13 prosecution cases authorised.

Social care/grants		
Referrals	8	9
Positive outcomes	2	3
Savings	£26,410	£27,749.80
Tenancy		
Referrals	62	71
Positive outcomes	13	13
Savings	£475,000	£1,209,425.5 [2]
NFI outcomes		£206,353.44
Total		
Referrals	**242**	**213**
Positive outcomes	**50**	**70**
Fraud Savings	**£1,320,000**	**£3,333,916.1**

2017-18 Year End Financial Summary

The level of fraud and corruption identified for 2017-18 is £3,333,916.1 which represents an approximate return on investment for the team's costs of just over 13:1.

It is, however important to note that 96% of the total fraud identified was preventative notional fraud savings compared to 4% actual losses. See fig 1, 2 & 3 for an illustration and breakdown of fraud types, values and referrals.

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[2] Notional value of tenancy fraud amended to £93,000 per tenancy following Cabinet Office guidance. Prior to this a local formula was used for 16/17 so this explains the difference in fraud value
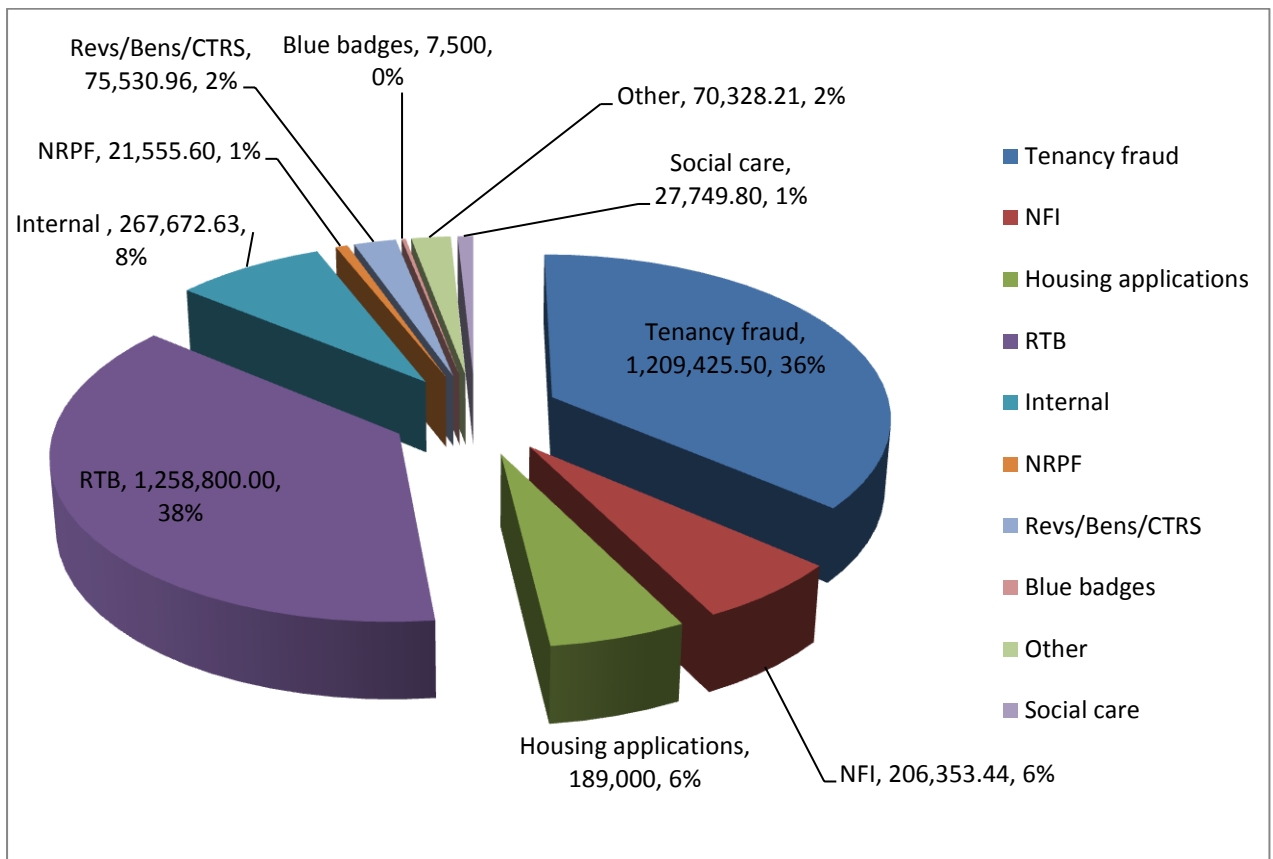
Fig 1 Fraud savings and overpayments 2017/18

Revs/Bens/CTRS, 75,530.96, 2%
Blue badges, 7,500, 0%
Other, 70,328.21, 2%
NRPF, 21,555.60, 1%
Social care, 27,749.80, 1%
Internal , 267,672.63, 8%
Tenancy fraud, 1,209,425.50, 36%
RTB, 1,258,800.00, 38%
Housing applications, 189,000, 6%
NFI, 206,353.44, 6%

Legend:
- Tenancy fraud
- NFI
- Housing applications
- RTB
- Internal
- NRPF
- Revs/Bens/CTRS
- Blue badges
- Other
- Social care

Fig 2 Fraud savings and overpayments comparison 2016/17 – 2017/18

Legend: 2016/17, 2017/18

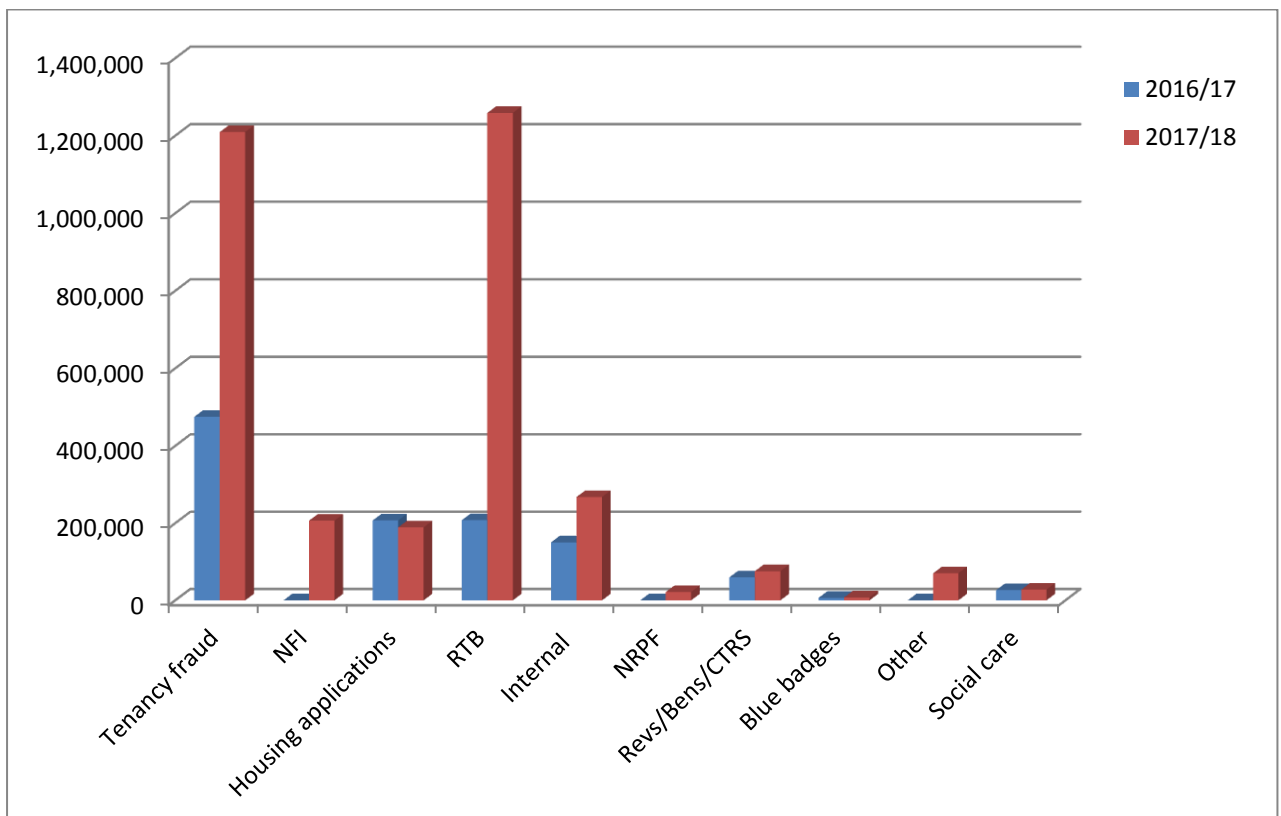Categories: Tenancy fraud, NFI, Housing applications, RTB, Internal, NRPF, Revs/Bens/CTRS, Blue badges, Other, Social care

Fig 3 Fraud referrals breakdown 2017/18